

WELCOME TO



Your Site #:

Check Out:

Wi-Fi Password:

Building Code:

Oceanside Resort Guidelines

Booking To reserve a specific site, please call the office to make your reservation. If the site you want is available this can be done for a non-refundable Site Lock flat fee of \$20 (Plus applicable taxes) per reservation. For all other reservations, site numbers are not guaranteed, and guests are assigned their site number at check-in. Extenuating circumstance (breakdowns, natural events, other guest matters) may sometimes require us to adjust the site allocated, in this instance any Site Lock Fees would be reimbursed. Cancellation Policy Overnight RV Sites If more than 7 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 7 days' notice to cancel will result in the original deposit being forfeited. Seasonal Stays If more than 14 days' notice is given, a \$20 administration fee (plus applicable taxes) will be charged. Less than 14 days' notice to cancel will result in the original deposit being forfeited. Leaving Early No refunds will be given for guests choosing to leave early. Guests receiving a seasonal rate are required to give 14 days' notice prior to their billing date. To Extend a Stay By reservation only and subject to availability. Please visit, call or e-mail the office if you want to extend your stay. Please give us as much notice as possible to ensure availability. Deposit Deposit required at time of booking via credit card. 1-3 night = 100% of total rate. 4-7 nights = 50% of total rate. 8+ nights = 25% of total rate. Site Fee Payment Remaining site fees must be paid in full upon arrival. Extensions may be paid as you go. Visa, Master Card or Debit are accepted payment methods. All rates are in Canadian Dollars. Check In/ Check Out Check In: 2:00 pm. Check Out: 12:00 pm. Please be mindful of the time as we have other guests checking into the sites. Early Arrivals Please call ahead. We cannot guarantee your site will be available before 2pm, but if the site is available an earlier check-in may be possible. After Hours Guests arriving outside office hours can self-register. Personalized resort maps filed under the booking name are located in the cabinet outside the office door. Door Codes All of our facilities (washrooms, showers, laundry rooms and cookhouse) are secured with a coded door lock. This code is provided at check-in on your map as it periodically changes. Sparkle Cards (Laundry) Laundromats are card operated and managed by Sparkle. Sparkle Cards can be purchased (initial \$5 deposit) and loaded in the laundromat next to the office (accessible 24/7). If you experience any issues with the machines or your card, please contact Sparkle directly at 1-866-769-0680. Accessibility We have accessible washrooms located in each building, and accessible show stalls are located in the Cookhouse. Parking Maximum two vehicles per sites as long as they both fit on your site. Parking on the roads is not permitted. Parking spots located beside communal buildings are designated for those using the facilities and may not be used as additional guest or visitors parking during the day or overnight. Speed Limit 10 km/h within the Resort. 30 km/h through Tsawout First Nation Land. Pets Up to two well behaved animals per site are welcome in the Resort. All pets must be always on leash and all pet waste (including in your site) must be picked up immediately. Excessive noise, allowing pets to roam off leash or not picking up after your pets could result in you being asked to leave the Resort. Pets are not allowed in any buildings, in the playground area, or other camper's sites. Pets are not to be left unattended at your site.	Campfires and BBQ's Open wood burning fires, charcoal BBQ's and fireworks are not permitted due to municipal regulations. Propane firepits & BBQ's are welcome (when fire restrictions allow) and propane firepits are available for rent from the Resort. There is a communal propane fire pit located next to the cookhouse. Quiet Time Out of respect to all campers, Quiet Hours are in effect every night from 11pm to 8am. Idling vehicles and the use of generators are not permitted at any time. Children and Teenagers under 18 Resort Occupant(s)s are always responsible for the supervision, conduct and behaviour of children and teenagers at their Site or in the Resort. All children and teenagers are to be on an adult supervised Site by dusk or 11:00 p.m., whichever is earliest. Children and teenagers may not be left in the Resort without adult supervision. Young children using the recreational facilities or equipment must always be accompanied and supervised by an adult. The playground areas and equipment are strictly off limits after dusk each day. Bicycles Bicycles are permitted on the roadways within the Resort during daylight hours and cyclists are always to exercise care and control, including observing posted speed limits. Helmets must be worn at all times, and children under 18 must be supervised. Remember that the roadways throughout the Resort are shared with vehicles, pedestrians, small children, and pets and to exercise caution at all times. Alcohol Alcoholic beverages may be consumed on the Site only. Parents are reminded that only people aged 19 and older may consume alcohol in the Resort, and that they are responsible for their children's activities. Alcohol cannot be transported in open containers and for safety, glass containers of any kind are not permitted off a Site. Excessive drinking, noise, or profanities will not be tolerated. No Smoking The use of tobacco and marijuana (including e-cigarettes and vapes) may be consumed on your site only and is not permitted in public areas of the Resort (such as on the beach, any common areas or in any resort buildings). When using tobacco and marijuana on your site we ask that you be respectful of your neighbours and exposure to second hand smoke. Please remember that your neighbours are entitled to quiet enjoyment of their site. Please remember to dispose of lit cigarette butts in a safe and hygienic manner, to minimize the danger of fires or of accidental ingestion by small children or pets. Site Post Electricity - Breaker switches are located directly underneath the cap at the top of each site post. - There are separate breakers for each power level, 50 amps posts have breakers on both sides. - Please make sure you are using the appropriate power service for the needs of your RV and a CSA approved adaptor is required. WiFi WiFi is provided for light usage (i.e. checking emails and social media). Attempts to stream videos or music may cause your connection to slow or drop. Please use the OceansideRV open network with the password provided at check-in. Cookhouse – OceansideRV is also available for use while in the cookhouse with the same password. Cable The TV in our Cookhouse is accessible to all of our guests and has a full cable package. We do not provide cable to individual sites, however, Shaw can provide direct services (or transfer your existing services) if you are here for at least 1 month. Rate Structure All rates are based on two-person occupancy, maximum of 5 adults per site (18+) and 8 total guests (including children). Additional adults are \$5 each per night. Garbage - Garbage, recycle and compost may not be stored outside as they attract wildlife. Please dispose daily at the garbage area. - Oversized items, renovation waste and hazardous materials (propane bottles) may not be disposed of in the garbage area. Beach - Please be respectful of our Tsawout First Nation neighbours while enjoying the beach. Our beach access is located beside Building 3/ the beachhouse. - When you reach the beach, please keep to the right/south (towards Island View) and below the high-tide line (natural driftwood resting place). - Pets must be on a leash at all time while accessing the beach and the beach is glass free. Additional - Outdoor storage, tarps and sound equipment are not permitted. - Max one extra tent per site in addition to an RV, if they are in the same party. - Please be sure to close your awnings when leaving your RV unattended. Strong winds can come up suddenly and cause damage. - Washing of vehicles is not permitted due to environmental regulations. - Clotheslines are not permitted anywhere on the site.
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AFTER HOURS EMERGENCY NUMBER: 250-544-0508 MONITORED 24/7

RESERVATION RIGHTS & CANCELLATION POLICY

By completing this booking, you acknowledge and agree that Oceanside may, in its sole discretion and to the fullest extent permitted by applicable law, refuse service or cancel any current or future reservation (including reservations made under different booking periods) at any time, with or without notice, and with or without cause. We do not cancel or refuse service for reasons prohibited by law.

If we cancel a reservation not due to your breach of our rules/terms, we will refund the amounts you paid for the cancelled stay. If we cancel due to your breach (including unsafe, disruptive, or abusive conduct, non-payment, misrepresentation, or violation of campground rules), refunds (if any) will be handled in accordance with our posted refund policy and may be reduced to cover fees, damages, or costs.

NOTICE TO USERS OF THE RESORT FACILITIES ASSUMPTION OF RISK AND WAIVER AND RELEASE OF CLAIMS

PLEASE READ CAREFULLY

"Activities" shall mean, without limitation, all activities in any way associated with or related to water sports, recreational vehicle camping, hiking, fishing and any recreational activities offered by Parkbridge Lifestyle Communities Inc. or any of its volunteer or community associations (collectively referred to as "Parkbridge"), including training and instruction, as well as but not limited to use of play structures, picnic areas, fields, sports fields, beaches, lakes, man-made lakes, swimming pools, parks, trails, walking paths, roads, grounds and parking lots. "Property" shall mean, without limitation, any premises, lands, buildings, facilities, play structures, fields, sports fields, beaches, lakes, man-made lakes, swimming pools, parks, trails, walking paths, roads, grounds and parking lots and equipment owned or leased by Parkbridge.

In consideration of Parkbridge allowing the RESORT USER onto its Property to use and enjoy the Property and to participate in Activities, the RESORT USER agrees as follows:

1. THE RESORT USER ASSUMES AND ACCEPTS, WITHOUT LIMITATION, ALL RISKS AND DANGERS associated with the RESORT USER'S use and enjoyment of the Property and participation in any of the Activities.
2. THE RESORT USER ASSUMES FULL RESPONSIBILITY for understanding and following the rules and safe practices associated with the use and enjoyment of the Property, participation in any of the Activities, and for his or her own personal safety.
3. THE RESORT USER WAIVES ANY AND ALL CLAIMS that he or she has or may have in the future against Parkbridge and its parent, subsidiaries and affiliated entities and their respective directors, officers, employees, agents, volunteers, contractors and assigns arising from or connected, directly or indirectly, with the RESORT USER'S presence at, or use and enjoyment of, Parkbridge's Property, and the RESORT USER'S presence at, or participation in, any of the Activities.
4. THE RESORT USER RELEASES Parkbridge from any and all liability for any loss, damage, injury or expense that he or she may suffer or incur by reason of his or her presence at, or use and enjoyment of, the Property, and presence at, or participation in, any of the Activities, due to any cause whatsoever, INCLUDING NEGLIGENCE, BREACH OF CONTRACT, OR BREACH OF ANY STATUTORY DUTY OF CARE, INCLUDING ANY DUTY OF CARE OWED UNDER ANY APPLICABLE OCCUPIERS' LIABILITY LEGISLATION ON THE PART OF PARKBRIDGE, OR OTHER PARTICIPANTS, OR ANYONE ELSE.



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Instagram: @parkbridgeresorts

Oceanside Resort is proudly owned and operated by Parkbridge.
For more information on **Oceanside Resort** and/or Parkbridge, visit www.parkbridge.com

