

We cannot wait to see you for your upcoming stay!

Parkbridge is please to be open for the 2020 season, however with opening we are following Guidelines to ensure both our guests and our staff stay safe, while following physical distancing guidelines on all Resort property. We want to thank you for your patience during these uncommon times and ask that you follow the signage posted in the various locations regarding our safe Resort operations.

Although we are open, we do have a list of guidelines we are adhering to, please read through our guidelines prior to arrival. If you wish to change or cancel your booking, please feel free to contact the Resort Office.

What to expect for your Stay at Riverside Resort?

- Only accepting guests from the Province of BC until **September 30th**, this may be extended further into the fall at.
- Only 1 family Household is permitted per site for occupancy, gatherings are permitted as long as physical distancing measures are followed with 2 meters per person.
- All payments are to be taken over the phone prior to arrival. (subject to same cancellation policy). We will take a deposit at the time of booking and then charge the remaining balance on the day of arrival.

- Check in will be remote with your arrival package waiting for you at a check in area outside the front door. Your package will offer you, Resort Map, Site & Resort Information and Registration card that needs to be completed (both sides) by an individual registered to the site.
- The office will be open during operating hours for issues concerning your stay however there may be a longer process based on distancing guideline set up at property.
- Office restrictions max 3 per office if environment allows, please call ahead to schedule a time and find out distancing guidelines
- Most of our amenities are open. Only bathrooms on Woods Lane and Juniper are open and are regularly sanitized through out the day. We ask that if you have facilities onboard your RV or trailer to try and use those if possible. Playground, volleyball area and mini golf are open. No retail or laundry services are available currently, except for propane exchange.
- Guests must strictly adhere to physical distancing guidelines to ensure staff and guests well being while staying at the properties
- All physical distancing guidelines are expected by all Guests and will be enforced by the property. And local authorities may be involved or contacted if needed.

All policies laid out in your check in package still adhere based on cancellation and early departure guidelines and refunds. No refunds will be provided for early departures or no shows. Cancellations can be made up to 24 hours prior to your scheduled arrival with no penalties.

Parkbridge

