

# We cannot wait to see you for your upcoming stay!

With the pandemic situation in BC appearing more settled and the effects of the vaccination program starting to show promise we are looking forward to a more normal operation at our BC resorts this winter season.

The Riverside Resort is open for business and operating in compliance with all provincial regulations. Please read through our guidelines prior to arrival. If you wish to change or cancel your booking, please feel free to contact the Resort Office.

## What to expect for your Stay at Riverside Resort?

- We are accepting reservations from international travelers from September 7th onwards. Please ensure you are up to date with all travel requirements, we will not refund reservations that are unable to make it into the country.
- At this time we do not require proof of vaccination to stay at the resort.
- Masks are mandatory in the office and other indoor public areas, this includes washrooms.
- We will take a deposit at the time of booking and then charge the remaining balance on the day of arrival.
- The office will be open during operating hours for issues concerning your stay, however there may be a longer process based on distancing guidelines set up at property.
- Most of our amenities are open. Our bathrooms are open and are regularly sanitized through out the day. We ask that if you have facilities onboard your RV or trailer to try and use those if possible. Laundry and market facilities are also now open.
- Guests must strictly adhere to public health guidelines to ensure staff and guests wellbeing while staying at the resort. Local authorities may be involved or contacted if needed.
- No refunds will be provided for early departures or no shows.

- For reservations in Summer 2021 (until Oct 14th), cancellations can be made up to 24 hours prior to your scheduled arrival with no penalties. After this time we will revert to our standard cancellation policy.



# Parkbridge